

# Login Problems

The Moodle Course Management system requires all users to log into the system to view courses. Accessing the system is by using the username and password provided by Ben-Gurion University.

If you are unable to access the e-mail account provided by the university, you may [restore your login information](#) online.

The option of restoring login information online is available to anyone who has [registered to the service](#).

If you are unable to restore your password online you may approach the helpdesk at Building 58 Room no.1; Phone number: 08-6479206.

**Incoming students** will be able to log into the system 24 hours after registration.

The access to new courses will be possible 24 hours after registering to the course.

**Not all** courses have a Moodle site. The course instructor is responsible for opening a site and for uploading material to it.

For a list of courses with a Moodle site click [here](#)